

Sandwell Community Dementia Service



murrayhall community trust
Valuing People, Valuing Communities



What is the SCDSS?



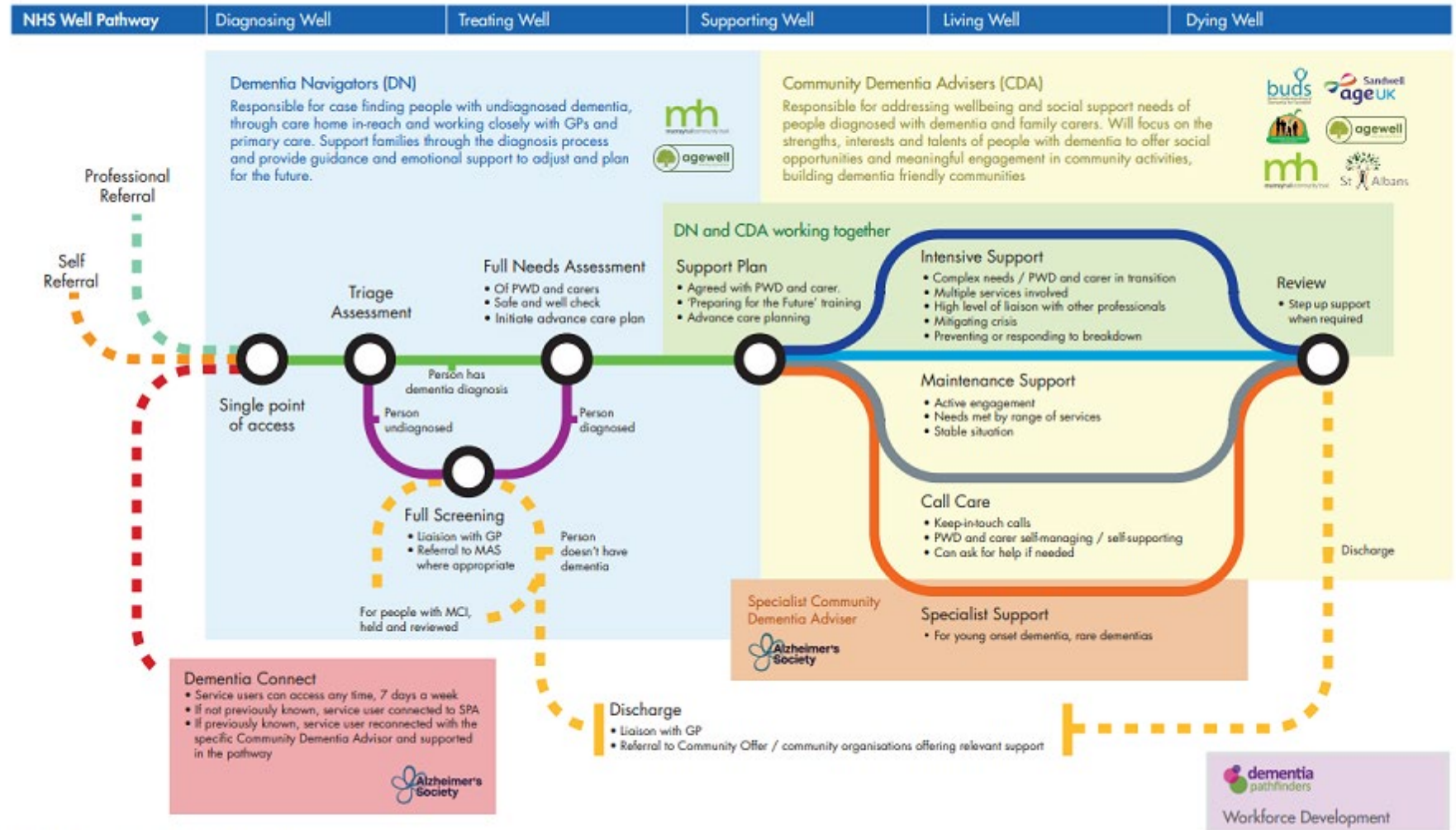
**Sandwell Community
Dementia Service**

Sandwell Community Dementia Service, commissioned by Sandwell Metropolitan Council and Black Country and West Birmingham Clinical Commissioning Group, is a 'provider collaborative', comprising of eight local voluntary organisations to provide a single point of access for advice, information and support to those with worries about their memory or a dementia diagnosis, and their carers, across Sandwell.



The Pathway

Service Pathway: Sandwell Community Dementia Support Service





Real examples of the type of support that has been provided



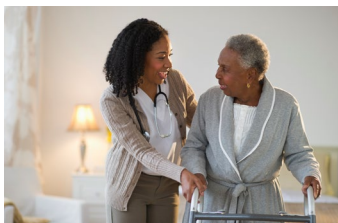
- Arranging medication to be put into blister packs, arranging automatic medication dispensers, and arranging for medication to be delivered.

- Signposting and/or supporting to access benefits, blue badges, reductions in council tax and bills etc.



- Speaking with GP's and other professionals to arrange appointments, referrals to services and medication reviews etc

- Supporting Carers and PWD with general advice and providing someone to talk to about the issues they are facing. Future care planning such as LPA's and DNR's



- Liaising with Social Workers to arrange Carers Assessments and/or Needs Assessments for package of care, day opportunities and other services as required.

Case Study

- RH came to us looking for support for his wife MH. She had been diagnosed with Semantic Dementia which affects the ability to use and understand language and the ability to match objects and words to their meanings. RH was really struggling to manage and was unable to get any time alone as MH would follow him everywhere constantly trying to get his attention. We signposted RH to Day Opportunities at St Albans, and to Sandwell Enquiry to look at Carers Assessment, and a Needs Assessment to include Day Opportunities funding and potentially Carers attending the property to assist.
- We supported him with advice regarding clothing, continence issues, benefits advice, general wellbeing and the importance of a break as a carer so that he doesn't become overwhelmed and unable to cope. MH began attending the Day Opportunities once per week as, although he would have liked more, that was all RH felt he could afford, whilst waiting for the assessment to go ahead. In this time, he began to feel more able to cope as he was getting a short break and time to do something for himself.
- We kept in regular contact with him and contacted Sandwell Enquiry on his behalf several times. We made a referral to the continence service to look at MH's needs. MH was referred for an activity box based on her interests and abilities and also offered a Life Story Book. RH advised she struggled with some of the activities such as the colour matching and the jigsaws, but others kept her occupied for short periods including the aqua painting which again gave him a bit of a break.
- Once MH was allocated a social worker the carers assessment and needs assessment got completed and RH was happy to receive news that MH would be funded to attend the Day Opportunities at St Albans 3 times per week going forward. RH also received the one-off payment of £400. Overall RH is much happier at the moment and reports MH looks forward to attending the centre and enjoys herself, she also seems calmer and he finds it easier to cope. We continue to stay in touch and support them both, and RH is currently considering a package of care being put not place to support him.

Questions & Answers.....

Can I have a chat with you about someone I know who may need support?

How many navigators do you have?

What type of referrals are you receiving?

